



Subscription

Application

Please fill out this subscription application so that we may assign your Gateway ID and password.

To apply by phone:

Call us at

(714) 540-4885

Monday – Friday 11 a.m. to 8 p.m.

Saturday 10 a.m. to 6 p.m.

When you call you will be issued an ID and password which will allow you immediate access to Gateway (except for shopping and ordering capabilities which will be available in three to four days). To expedite your order, please complete the application and have it ready when you call.

To apply by mail:

Mail this application to:

Gateway Videotex

Subscription Services

P.O. Box 25979

Santa Ana, CA 92799

You will receive your ID and password within seven days.

Welcome to Gateway



Please complete all information before you call or mail.

Address _____

City/State/Zip _____

Phone: Day (____) _____

Evening (____) _____

[illegible]

Manufacturer

Model

Modem _____

Manufacturer/Model

Baud (bps)

Color Board _____
If Applicable

If Applicable

1. CHARGE CARD Option

The Charge Card Option allows you to have your Gateway Videotex charges sent to your MasterCard or VISA charge card account, whichever you select. You tell us your charge card information and we will report the billing information to the bank. Each month, on your normal VISA or MasterCard statement, you will see your Gateway Videotex charges. You make your payment to your VISA, American Express or MasterCard account. There is no billing service charge for this option.

If you will be selecting this option, please use the spaces below to record your charge information. You will be asked to provide this information to the Gateway representative during subscription sign up.

☐ VISA☐ AMEX

MASTERCARD

Number

Exp. Date

Please read and complete reverse side.

Billing Options

2. CHECKFREE Option

You can join thousands of consumers who prefer to pay for services through the CHECKFREE payment method. All charges are reported to you each billing period on a billing notice well in advance of the payment date. On the precise day indicated on the billing notice, CHECKFREE sends an electronic request to your bank and asks that your Gateway payment be made from your checking account. Afterwards, your bank will indicate this payment on your checking account statement. There is no Gateway or bank service charge for this billing option.

If you will be selecting this option, please use the blanks below to record your checking account information. You'll be asked to provide this information to the Gateway representative during subscription.

Routing Transit Number

This nine-digit number is found in the lower left corner of your check. It is usually contained within colons (:) or symbols; do not enter colons or symbols. See (1) in example below.

--	--	--	--	--	--	--	--	--

Routing Transit Number

Checking Account Number

This is also found in the lower left corner of your check after the Routing Transit Number. See (2) in example below. Do not enter spaces. If the symbols = = = appear in the account number, substitute a single dash (-). Do not include the check number that typically follows the account number when providing your account number.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Checking Account Number

Bank Name and Address

This is found on your check just above the Routing Transit Number or the memo line. See (3) in the example.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Bank Name

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

City

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

State

Zip

MR. & MRS. JOHN DOE		182
123 ANY STREET		
SOMETOWN, CA 99999		_____ 19 _____ 22-5/440
PAY TO THE ORDER OF _____		\$ _____
		_____ DOLLARS
THE SOUTHERN CALIFORNIA BANK] Bank Name and Address (3)
LOS ANGELES, CA 99999		
MEMO _____		
⑆ 1 2 2000 2 18 ⑆ 32 3 9 2 1 6 2 2 ⑆ 7 9 8 5 3 0		

Routing Transit
Number

Checking Account
Number

(1)

(2)

If you are applying by mail, send your completed application to:
Gateway Videotex, P.O. Box 25979, Santa Ana, CA 92799



Access Phone Numbers

Gateway provides three computer access phone numbers in the 714 area code. Prefixes associated with each number are currently local calls as advised by Pacific Bell and are subject to change. GATEWAY IS NOT RESPONSIBLE FOR ANY COMMUNICATION CHARGES INCURRED BY ACCESSING GATEWAY. Please verify your access number with your local phone company.

From the following 714 prefix numbers:

241	531	548	634	660	742	774	856	955	999
250	532	549	635	662	743	775	857	956	536
253	533	550	636	666	744	776	863	957	840
254	534	551	637	667	746	778	890	966	841
259	535	552	638	669	749	786	891	971	842
261	537	553	639	673	750	832	892	972	846
283	538	554	640	675	751	833	893	973	847
285	539	556	641	720	752	834	894	974	848
385	540	557	642	721	754	835	895	975	960
432	541	558	644	722	756	836	896	976	962
474	542	559	645	724	758	838	897	977	963
475	543	567	646	730	759	839	898	978	964
476	544	630	647	731	760	850	921	979	968
491	545	631	649	733	762	851	937	991	969
520	546	632	650	740	771	852	953	997	
530	547	633	651	741	772	854	954	998	

Dial (714) 546-0440 for 1200 bps modems

Dial (714) 850-1351 for 300 bps modems

From the following 714 prefix numbers:

240	361	476	497	559	651	756	833	856	955
249	364	492	498	581	660	768	837	857	975
250	380	493	499	582	661	770	851	858	976
253	458	494	551	586	728	786	852	859	
254	472	495	552	643	733	830	854	863	
261	474	496	553	649	752	831	855	951	

Dial (714) 830-1442 for 1200 bps modems

Dial (714) 830-1962 for 300 bps modems

From the following 714 prefix numbers:

220	532	680	771	956
255	533	690 (213)	772	961
283	534	691 (213)	773	970
284	535	692	774	971
385	537	694 (213)	776	974
441	538	697 (213)	777	978
447	539	732	778	990
449	579	738	779	991
491	630	739	821	992
520	632	740	826	993
521	633	741	827	994
522	634	742	828	995
523	635	743	870	996
524	636	744	871	997
525	637	746	879	998
526	638	749	921	999
527	639	750	937	
528	666	758	943 (213)	
529	670	761	947 (213)	
530	671	762	952	

Dial (714) 447-0800 for 1200 bps modems

Dial (714) 447-0831 for 300 bps modems



Schedule of Rates and Charges

August 26, 1985

SPECIAL INTRODUCTORY OFFER

First 10 hours of access time*..... No Charge

*First 10 free hours must be used during the first 30 days of service and may not be carried over into subsequent months.

Standard Plan

(Available at start of subscription)

Hourly access rate.....\$ 3.00/hour

Electronic mail (per message)\$.20

Bulletin boards Free

Optional Package Plan

(Available 30 days after start of subscription)

First 20 hours of access time in month\$19.95/month

Excess monthly access time (over 20 hours) ...\$ 3.00/hour

Electronic mail (per message)\$.20

Bulletin boards Free

Gateway Software Replacement\$ 5.00

Insufficient Funds Charge\$ 5.00

To change from Standard Plan to Package Plan, subscriber must notify Gateway Videotex Customer Service, (714) 540-2733, at least five days in advance of next statement date. The new option will become effective on that statement date.

HOURS OF SERVICE

6 a.m. to 1 a.m. (Pacific Time) seven days a week. Gateway Videotex is not available 8 a.m. to 1 p.m. on the third Monday of each month.



Subscriber Service Agreement

Terms and Conditions of Service

1. Attached to this Agreement is a schedule of rates and fees containing current prices and service hours. Gateway reserves the right to change the rates, fees, and service hours upon thirty (30) days' prior notice provided to Subscriber through Gateway or another electronic or printed form.
2. All charges for use of Gateway shall be paid by Subscriber through direct credit card billing, direct debit funds transfer, or as otherwise specified by Gateway, on a monthly basis. Subscriber will receive from Gateway on a printed form, on the Gateway service, or by any other electronic form, a detailed statement of such charges. Gateway may discontinue service at any time for non-payment of charges. Subscriber will be responsible for payment of Gateway's costs in collecting any outstanding balance, including, but not limited to, reasonable attorneys' fees and costs of suit. Subscriber is responsible for the direct payment of any local or long-distance telephone charges associated with accessing Gateway.
3. Gateway may add, delete, or modify Gateway services at any time.
4. Gateway may modify or supplement these Terms and Conditions of Service and any operating rules or procedures at any time by delivering notice thereof to Subscriber over the Gateway Service or by any other electronic or printed form. The use of Gateway by any person, including Subscriber, constitutes the agreement by such person to the Terms and Conditions of Service and to any operating rules and procedures as then in effect.
5. Subscriber has received a Gateway identification number and password. Subscriber is responsible for the confidentiality and use of the password and will be obligated to pay for all charges incurred by any person who accesses Gateway through the use of such identification number and password.
6. Subscriber agrees that all responsibility and risk related to the use of Gateway, and any information or service on Gateway, transactions with third parties through Gateway, and communications with third parties through Gateway, shall be borne solely by Subscriber and/or any such third party. GATEWAY IS PROVIDED ON AN "AS IS, AS AVAILABLE" BASIS. GATEWAY OFFERS NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PUR-

POSE. NEITHER GATEWAY, ITS INFORMATION OR SERVICE PROVIDERS, NOR ITS ADVERTISERS WILL BE LIABLE FOR ANY DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF SUBSCRIBER'S OR ANY OTHER PERSON'S USE OF GATEWAY.

7. Subscriber may cancel the Service at any time by telephone or in writing to the Gateway Customer Service Center, but Subscriber will be responsible for all charges incurred prior to such cancellations.
8. Gateway may cancel Subscriber's use of the service for any reason on thirty (30) days' notice to Subscriber either in writing or by notice through Gateway. Gateway may cancel Subscriber's use of the Service at any time either in writing or by notice through Gateway if Subscriber has breached this Agreement in any way, has used Gateway for unlawful purposes, has jeopardized the security of Gateway, has interfered or threatened to interfere with any other Subscriber's privacy or right to use of the Gateway service, or has provided false information to Gateway.
9. All information or data at any time available through Gateway is and shall remain the sole and exclusive property of Gateway or its information or data suppliers. Reproductions, republication, retransmission, storage, sale, or other distribution of any such information or data in any manner, except for the printing or storage of data for personal use, without the prior written consent of Gateway is a violation of the copyright or other proprietary rights of Gateway and/or its data providers. Each information or service provider has the right to enforce compliance with the foregoing provisions directly on its own behalf.
10. Gateway reserves the right to use individual information about a Subscriber and his or her use of Gateway services to the extent reasonably necessary for billing purposes and internal business practices such as monitoring for unauthorized receipt of services. Gateway may disclose aggregated data about Subscribers' use of Gateway for market purposes.
11. Subscriber's equipment must be compatible with Gateway, and Gateway reserves the right to refuse Subscriber's access to Gateway through any equipment which Gateway deems to be incompatible with Gateway.
12. In order to resolve a complaint regarding the Service, or to receive further information regarding use of the Service, contact the Gateway Customer Service Center at (714) 540-2733. If you cannot obtain satisfaction you may contact the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs at 1020 N Street, Sacramento, California 95816, (916) 445-1254.
13. These Terms and Conditions of Service shall be governed by and construed under the laws of the State of California.



3100 South Harbor Boulevard
Santa Ana, California 92704

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